

Important Notice: ATM Replacements at NDCU Branches

We're upgrading our ATMs across the NDCU branch network to serve you better!

ATM Replacement Schedule:

- Tuesday, October 7
 - Crawford Bay Branch
- Wednesday, October 8
 - Nelson Branch
- Thursday, October 9
 - Rossland Branch

During these updates, ATM access will be temporarily unavailable.

Cash Withdrawals:

- Visit a ding-free Credit Union ATM for a fee-free experience.
- Learn more and find locations at nelsoncu.com/ding-free.

Deposits:

- Use Remote Deposit Capture to deposit cheques via your smartphone.
- Visit nelsoncu.com/mobile-cheque-deposit for details.
- Alternatively, pop into the branch or use our external night wallet depository. Please ensure any cash or cheque is placed in an envelope with your name, account details, and deposit instructions.

Inconvenience Fee Refunds:

- If you use an ATM that charges a fee during this transition, contact us or visit your branch.
- We are happy to refund the fee to your account.

We sincerely apologize for any inconvenience and thank you for your understanding as we work to improve your experience.

Thank you for your understanding.

The NDCU Team