

DIRECTORS ELECTION & VOTING: Introduction to Online Voting

At Nelson & District Credit Union, every decision is local — including how our members vote.

As a co-operative, we are guided by the principle of Democratic Member Control, and this year we're making it easier for you to take part. For the first time, members will be able to vote online in our upcoming Board of Directors election.

This new option is designed to be secure, simple, and accessible for members wherever you are.

Who can vote?

If you are a member, aged 19 or older, in good standing with a minimum of \$25 in membership shares as of March 29, 2026, you are eligible to vote. Each eligible member has one vote which gives you an equal voice in shaping the future of our credit union. No member can vote more than once regardless of the number of membership accounts held at NDCU.

Voting Dates

Online voting for the 2026–2027 Board of Directors election will be open:

- Monday, April 13 at 9:00am PT to Friday, April 17 at 5:00pm PT

How Online Voting Works

Voting online is straightforward. Here's what to expect:

- The election process will be administered and overseen by Credit Union Executives Society (CUES), an independent third-party service provider, ensuring both privacy and integrity in the voting process. CUES has managed many elections for Canadian credit unions on the DirectVote platform.
- When voting opens, you'll visit the secure online voting site that will be shared in a future email

and included on the homepage of our website, at www.nelsoncu.com/elections

- You'll be asked to enter two identifiers to vote:
 - Your eight-digit member number**
 - Found in the top right corner of your mailed-paper statement or eStatement. Also, the same eight-digit primary number used to login to NDCU Online Banking
 - Your birthdate, entered as DDMMYYYY**
 - For example: April 9, 1980 would be entered as 09041980.
- Once logged in, you'll be guided through the ballot step by step.
- After submitting your vote, it will be securely recorded, and you can select to receive a confirmation email once your ballot is submitted

Questions or Need Help?

If you have questions about the voting process or need assistance, we're here to help:

- agm@nelsoncu.com
- 1.877.352.7207 (ext. 2250)**

Thank you for being an engaged member of Nelson & District Credit Union. Your participation matters, and your vote will help shape the future of a credit union that's proudly local and member owned.

When will voting results be announced?

The voting results will be announced at our Annual General Meeting held virtually on Tuesday, May 5, 2026 at 7pm PT. Further details and a registration link will be made available at www.nelsoncu.com/elections in advance of the meeting.