

Nelson Branch

Change to Hours of Operation: Closing Saturday's

Revised hours of operation: Monday to Friday 10:00 am to 5:00 pm

The Nelson branch will be permanently closing on Saturdays. The last Saturday that the branch will be open to members is June 23, 2018.

We have made the difficult decision to close our Saturday 9:30 to 3:30 hours of operation. The evolution of the financial services industry allows us to serve members in other ways, many 24 hours a day.

- **Need a balance?** Use MemberDirect online banking, our mobile app or one of our branch ATMs for the most up-to-date account info.
- **Need to pay a bill or transfer between accounts?** Online banking and our mobile app allows you to pay any bill, transfer between accounts or transfer within Canada using Interac eTransfers.
- **Need to open an account or term deposit?** MemberDirect Account Create allows existing Credit Union members with MemberDirect online banking access to securely open a Choice chequing account, Enrich high interest savings account or a one year Bond Buster term deposit.
- **Need cash?** The NDCU MemberCard allows you to draw cash when you need it. Did you know that our Nelson ATMs can dispense Canadian \$10, \$20 or \$50's and also US \$20 currency?
- **Need to deposit a cheque?** Deposit Anywhere is available on our mobile app and allows you to securely deposit your Canadian cheque with your mobile device.

As our Members have embraced these channels, the Saturday usage of our Nelson branch was not sufficient to remain open.

If you have any questions or concerns about our new business hours, or require assistance outside our regular hours, please ask.

Thanks.