

Nelson & District Credit Union MemberDirect Mobile Banking

How do I Register?

1. Log into MemberDirect
2. Go to your 'My Profile' page and select 'Mobile Banking' from the menu-options
3. Follow the instructions provided to register your Cell phone(s) with Mobile Banking.

What Account Info can I get? (TXT Commands)

- ACT - For the account activity of your primary account
- ACT <account nickname> - For the account activity of a specific account
- BAL - For the balance of your primary account
- BAL ALL - For the balances of all your accounts
- BAL <account nickname> - For the balance of a specific account
- DISABLE - To temporarily disable your phone
- HELP - For a list of the commands you can use
- INFO - For contact info about Nelson & District Credit Union
- STOP - To permanently remove the cell phone from the Mobile Banking service

How does it work?

1. Create a new text message.
2. Key in a mobile banking command from above. e.g. balance of your default account, key in the command BAL (Commands can be upper case or lower case letters)
3. Send the command to phone number 66639 (MONEY)

Will there be a cost?

Currently there are no plans for NDCU to charge for the Mobile Banking service. However you may be charged for sending/receiving Text Messages, by your mobile carrier. Please check with your cell phone provider, for further details.

Will Mobile Banking work outside Canada?

This service is designed to work on cell phones from a Canadian mobile carrier on a Canadian mobile network. However, if your Cell provider has a roaming agreement with a foreign country, they can expect *Mobile Banking* to work.

However, service outside of Canada is on a best efforts basis only.