

Nelson & District Credit Union Banking System Upgrade

December 2, 2010

Special Communication #4 - REVISED

Some members may only be registered for MemberLink Telephone Banking. On **December 15, 2010** we will be transitioning to MemberDirect Telephone Banking.

Members will need to confirm the terms for their MemberDirect access in order to minimize service disruption. Members can do this online using MemberDirect Internet Banking, if members don't have Internet Banking access, they can use one of the home banking kiosks available at each community branch.

The process for completing registration is simple:

1. Go to www.nelsoncu.com
2. Choose 'MemberDirect Internet Banking'
3. Enter same member number, branch and Personal Access Code (PAC) details you would for Memberlink telephone banking
4. Review terms and conditions page
5. Scroll down to the bottom of the page and enter your PAC to complete registration
6. Access to MemberDirect telephone and internet banking is now enabled

If you have questions please call 1-877-352-7207 or email switch@nelsoncu.com.

Thank you,

Nelson & District Credit Union

SWITCH
February 11- 14, 2011

The SWITCH towards a next-generation banking system complements the principles of NDCU by contributing to an environment of learning, while supporting innovative tools, products and services that help members and staff.