

Enhanced account security for all



MANDATORY ACCEPTANCE COMING MAY 1, 2024

An important security feature for remote banking, **2-Step Verification (2SV)** is the latest industry standard in online account security.

What is 2-Step Verification?

2SV is an enhanced security feature designed to make your account login even safer. It sends you a verification code by email, text, or automated voice call when logging into online banking – confirming your identity and reinforcing your account security against unauthorized access.

How does it work?

2SV is easy to set up and even easier to use. Here's how it works:



Enter your online banking credentials as usual via our mobile app or website.



Input the verification code you automatically receive by email, text, or automated voice call.



Login complete!

How to get started?

To help you prepare, we've created a handy step-by-step video on how to set up 2SV:

<https://youtu.be/jlgiPlec9jU>

How to questions?

Drop by your local branch or give us a call at **1.877.352.7207**. Or email us at **2SV@nelsoncu.com**.

Other security features you may be interested in

Step-Up Transactions

Add 2SV for extra verification of new bill payees or e-Transfer recipients.

Device Binding

Add devices to a trusted list, so they don't prompt verification as often.

Self-Serve PAC Reset

Change your Personal Access Code (PAC) online with 2SV for identity confirmation.